

Real success is the success you share



Petroleum Experience - Case Study



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VINCI Facilities is ultimately part of VINCI,
the world's leading concession and construction group.



Our experienced management teams, multi skilled technicians, multi lingual help desk and management information systems are all perfectly synchronised to maximise the availability of critical trading assets.

Petroleum Experience - *Our Solutions are commercially sound and customised to meet different business needs.*

VINCI Facilities combines the leading FM brands of Taylor Woodrow, Crispin & Borst, Rosser & Russell, Haymills Property Solutions and Norwest Holst Engineering services into a single contracting entity, uniquely able to service every aspect of the built environment.

VINCI Facilities forms part of VINCI SA, the worlds' largest concessions and construction company with a turnover of a €33b

Our retail petrochem solution is underpinned by Maximo, our CAFM system which is designed to facilitate simple information retrieval. This allows us to quickly identify the root causes that affect our customers' business critical assets, allowing our teams to focus on solutions that have the greatest impact. For our petroleum customers across Europe and the UK, we have reduced pump down-time significantly (80% in Benelux) while delivering over 25% savings.

We support clients in taking a whole life cycle approach to property management through the provision of innovative and technologically advanced solutions which provide clients with the management information necessary to make strategic decisions about their estate.

Our solutions are commercially sound and customised to meet different business needs and contribute to bottom line savings without compromising or impairing your assets.

How we do it:

VINCI Facilities' management and delivery approach maintains a dual focus on Client's drivers and their customers' interests. By integrating services and the introduction of a range of best practice measures, including work flow and performance management against strict KPIs, we provide our clients with cost certainty, cost saving, consistency of service and efficiently gains. Our core aim is to maximise asset availability, reduce cost, protect your business and your customers.

Services:

- 24/7 multilingual Helpdesk service
- Cleaning
- PPM, reactive and statutory maintenance
- M&E maintenance
- Building fabric and ground maintenance
- Security services
- Reception, mail and portorage services



We manage and maintain 520 fuel and forecourt stations across the UK as well as provide a fully integrated facilities service to Total at their head office. The services we provide include M&E, cleaning, catering, security and a 24/7 help desk. We are on course to deliver projected savings of £1.35m over the 5 year term.



Our contract with Texaco spans the UK, Ireland and Benelux where we provide M&E, planned and preventative maintenance and security services to over 1,110 fuel and forecourt stations. With our network of regional offices across the Netherlands, Belgium and Luxemburg, we are able to combine local knowledge with global experience to deliver a tailored and consistent FM solution.

Through our strategic management and renewed priority based segmentation, we have reduced pump downtime by over 80% and delivered year on year savings of 25% in 2008.



We managed 800 fuel stations and forecourts for Shell. Our services included REVEX, M&E, Cleaning and Security, 24/7 help desk CAFM system. We provided an enhanced facilities service through our multi skilled mobile repair technicians, equipped with hand held PDA's able to provide a fast and responsive service.