

Cleaning

Providing an award-winning self-delivered cleaning service to clients across the UK.

A sector-leading holistic service

Utilising a network of c.700 directly-employed cleaners, VINCI Facilities provides a self-delivered cleaning service across 100 sites. The holistic offering covers everything from workplace cleaning to waste management, pest control, laundry, consultancy and specialist tasks such as the strip and seal of flooring.

Led by six experts, VINCI Facilities' cleaning centre of excellence operates independently of the firm's FM contracts, enabling a consistent, sector-leading offering to be delivered company-wide.

Training

VINCI Facilities is an accredited British Institute of Cleaning Science (BICSc) training organisation and utilises BICSc methodology throughout its self-delivered model. This enables VINCI Facilities to maximise control of safety and quality standards throughout its cleaning operations. Carried out independently of the site team's auditing regime, the cleaning inspections are conducted by members of the cleaning centre of excellence team, who are trained by BICSc to the BS EN 1354 standard. Following each inspection, a report is created that details any defects and informs continuous improvement initiatives. The department consistently achieves scores of more than 90% in audits across each of its sites.

As a BICSc accredited training provider, VINCI Facilities has enabled its cleaning team to obtain industry recognised professional qualifications. In addition, team members are ROSPA-accredited manual handling trainers and deliver manual handling along with a comprehensive induction programme and additional further training in specific topics such as COSHH and diversity.

Innovation

A commitment to innovation and continuous improvement has seen cleaning productivity and standards improve. For example, an investment in backpack vacuums has improved the safety, speed and ergonomics of cleaning operations, while also reducing the intrusive nature of daytime cleaning solutions.

Sustainability

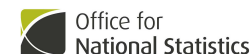
VINCI Facilities has a long-term strategy focused on the elimination of plastic and chemicals in cleaning operations. In a drive to reduce the use of chemicals, for example, ozonated water is now being introduced on many sites. Similarly, by investing in the latest technology, cleaning is now conducted by mechanical means whenever possible. Additionally, all Cleaning Operatives are issued with stainless steel drinking bottles to raise awareness of personal plastic pollution.

All supply chain partners are also selected based on their commitment to sustainability and to providing social value by employing people with disability or long-term unemployment.

Driving improved standards throughout the industry

VINCI Facilities is passionate about enhancing the visibility and recognition of the cleaning profession on a wider scale and actively works in cleaning groups such as the Business Services Association and the BICSc council. These groups play a key role in establishing agreed levels of industry best practice for the welfare, recognition and development of the cleaning profession.

KEY CLEANING CLIENTS



ACCREDITATIONS



AWARDS



“Four years ago VINCI Facilities took over cleaning services for 20 schools within the Derby City Council catchment area. Since then, I have noticed a substantial improvement in the cleaning standards in all 20 schools, and this is reflected in the cleaning audit scores, which are now always above 90%. The whole team, including myself, is immensely proud of the cleanliness of each individual school.”

Philip Barnes, Project Manager, Derby Schools Contracts.

