



Doncaster Borough Council: Schools

Following the construction of two new build PFI secondary schools*, Doncaster Borough Council required a trusted contractor to provide a Total FM solution (excluding catering) across both sites.

*Sir Thomas Wharton Academy in Edlington (operated by the Maltby Learning Trust) and the Laurel Academy in Mexborough (operated by the Delta Academies Trust).

The solution

Doncaster Borough Council awarded the £37.5m 25-year contract to VINCI Facilities. Now more than a decade into the partnership, VINCI Facilities continues to perform well due to its focus in the following key areas:

Substantial resources

With the schools spanning a total of 347,400sq.m, maintaining the vast estates is no mean feat. It requires a dedicated team of directly employed staff (encompassing managers, supervisors, cleaners and caretakers) along with a network of c.30 trusted supply chain partners, the majority of which are sourced from Yorkshire in order to support the local economy.

Mitigating the impact of COVID-19

VINCI Facilities' team have worked tirelessly to mitigate the impact of the COVID-19 pandemic and ensure zero closures at both schools. This has been achieved via:

- » Installing cleaning stations throughout both schools.
- » Providing BICSSs (British Institute of Cleaning Science)- accredited COVID-19-specific training to all team members.
- » Investing in environmentally friendly BioHygiene fogging machines, which enable high-risk areas (such as canteens) to be cleaned thoroughly and rapidly.

Added value

VINCI Facilities delivers added value whenever possible. Recent examples of this commitment include:

- » Internal lighting has been upgraded to LED whenever possible during repair and life cycle works.
- » All car park and security lighting has been upgraded to LED.
- » Internal PIR lighting has been adjusted to save energy.
- » Voluntary litter picking and hedge trimming has been carried out under the VINCI Good Neighbours Scheme.
- » Additional seasonal pitch lining has been carried out.
- » Staff have been provided out-of-hours in order to enable the schools' facilities to be utilised by local community groups, including sports clubs and marching bands.

Flexibility

The contract team are highly flexible, with the ability to respond rapidly to numerous unforeseen challenges. For example, when Sir Thomas Wharton Academy was vandalised during a weekend, the team swiftly replaced all 10 of the broken windows, ensuring the school was operational on Monday morning with zero disturbance to students.

KEY RESULTS



100% overall KPI score.



Works completed on time:

- » 100%: Statutory maintenance.
- » 100%: Planned maintenance.
- » 97%: Reactive maintenance.



91.5% cleaning audit score (target 85%).

“Your team have been absolutely phenomenal in helping us to address the challenges of COVID-19. They have supported us tremendously and have always been on hand. We could not have run the school and kept the children safe without their efforts.”

Yvonne Bootman, Associate Principal,
Sir Thomas Wharton Academy.

