



## Ysbyty Enfys Glannau Dyfrdwy – Rainbow Hospital Deeside

In the fight against COVID-19, Betsi Cadwaladr University Health Board collaborated with Integrated Health Projects (IHP) and VINCI Construction to convert Deeside Leisure Centre into Rainbow Hospital Deeside – a 430-bed, 6,000sq.m temporary treatment facility.

### Providing Hard FM solutions

The Hard FM contract was awarded to VINCI Facilities thanks to its track record of success delivering works within numerous hospitals across the UK.

Due to the urgent need for the facility to become operational, VINCI Facilities fast-tracked its mobilisation process, successfully delivering it within just two weeks. The following areas of focus proved vital in enabling the challenging mobilisation to be achieved on time:

### Collaboration and familiarisation

In order to become familiar with the unique needs of the building and its users, VINCI Facilities collaborated with the client and numerous key stakeholders, including Flintshire County Council, Aura Leisure and Libraries and Wrexham County Borough Council.

The facilities team also conducted a thorough handover with VINCI Construction UK in order to gain a detailed understanding of the hospital's operating systems, as-built drawings and associated warranties.

Armed with this insight, VINCI Facilities was able to review the hospital's statutory compliance needs and put in place the necessary planned preventative maintenance schedules.

### Establishing a team

A trusted team was swiftly established, with VINCI Facilities bringing back colleagues from furlough, along with utilising preferred, long-standing supply chain partners. Several incumbent partners were also brought on board, enabling VINCI Facilities to benefit from their knowledge and experience of the site.

This team were supported with training as necessary, with courses including appointed persons and medical gases.

Utilising its CAFM platform, VINCI Facilities' Data Insight team established a Power BI monitoring and reporting tool, including a customer-facing dashboard to provide visible performance updates and call tracking for building users.

### Ensuring safety

To ensure the safety of staff and patients alike, VINCI Facilities developed and introduced safe systems of work in line with best practice COVID-19 guidance from the government, Build UK and the Construction Leadership Council.

Additionally, shift patterns were introduced to provide a manned workforce on site throughout the week and weekend, along with remote support being available 24/7 via a dedicated help desk team.

**“VINCI’s construction and facilities management teams are both very professional, demonstrating their best endeavours to get things done for the Trust. It’s been easy working with VINCI because you make it easy, thank you.”**

Amanda Lonsdale, Assistant Area Director of Community Services, Rainbow Hospital Deeside.

**“Our team are proud to be leading from the front to help support the NHS at this time of national emergency. It’s a privilege to play a part in this vital operation and it’s been amazing to see the collaborative and can-do attitude of everyone involved.”**

Paul Cottam, Divisional Director, VINCI Facilities.

