



Security

Providing 24/7 manned security services to clients across the UK.

A sector-leading holistic service

VINCI Facilities is recognised as one of the UK's leading private security providers. Its standards have been benchmarked via accreditations and audits with the BSIA (British Security Industry Association), BSI (British Standards Institution) and SIA (Security Industry Authority), while each staff member has secured role-specific SIA licences.

The holistic offering sees VINCI Facilities provide services including security guarding, CCTV operation, visitor checks, x-ray inspections of bags and mail, gatehouse security, vehicle checks, key holding, alarm response, and foot patrols with security dogs.

A substantial investment in training ensures that standards are maximised. In addition to their core specialisms, staff are supported with courses including sign language, customer service, traffic marshalling, fire safety, first aid, lift rescue, evacuation sledges, GDPR, incident reporting, manual handling and access control systems.

Self-delivered security

VINCI Facilities is highly experienced in the self-delivery of security services. By utilising a directly-employed security team, clients are able to benefit from a consistent service, rapid response times and exceptional training commitments.

A recent example of success can be seen with VINCI Facilities' Welsh Government contract, which sees a 100-strong team provide security for 23 of the government's sites across Wales as well as for major events in the country, such as Royal visits.

To ensure a first-class service for the Welsh Government, VINCI Facilities has invested in courses including Welsh language training, counter terrorism training via the Welsh Extremist Counter Terrorism Unit, and academic training with the IWFM (Institute of Workplace and Facilities Management) and Institute of Leadership and Management.

To strengthen standards further still, awards and bonuses are issued to staff members who excel in their role.

Utilising a 'one team' approach, VINCI Facilities' staff operate as an extended part of the government's in-house team. This commitment stretches beyond the scope of the contract, with the security team playing a direct role in running fundraising events with the government that raise thousands of pounds for local charities each year.

The self-delivery model has ensured exceptional standards, with VINCI Facilities achieving an average KPI result of 98%.

Sub-contracted security

VINCI Facilities is also adept in providing a sub-contracted security model, with key clients including the ONS (Office for National Statistics) and Buckinghamshire New University.

Through the utilisation of trusted and long-standing partners, VINCI Facilities is able to swiftly flex the size of its sub-contracted security teams. This has proven particularly useful for the ONS, enabling security provisions to be significantly increased for key events, such as meetings with dignitaries from the United Nations and foreign governments.

KEY SECURITY CLIENTS



ACCREDITATIONS



"VINCI Facilities is very well led. It has the knowledge and expertise to strategize, procure and deliver security services."

Auditor, SIA.

"We are very satisfied with VINCI Facilities' performance. Through the direct employment of a highly-skilled, trusted and flexible team, VINCI Facilities demonstrates a strong commitment to collaborative working and continuous improvement. It has successfully adapted to the Welsh Government's approach and culture, is performing well against KPIs and responds very competently to any incidents and issues."

Client representative, Welsh Government.

