



Tata Steel

Europe's second largest steel producer, Tata Steel, required a partner able to provide hard FM services and total mechanical support for its Trostre plant in Llanelli, South Wales.

The solution

VINCI Facilities is responsible for delivering planned and reactive hard FM maintenance projects and total mechanical support across the vast 420-acre Trostre plant, with the scope of works continually expanding year-on-year.

Now more than a decade into the partnership, VINCI Facilities continues to excel thanks to its focus in the following areas:

A single source contract

VINCI Facilities' team of 43 full-time staff encompasses Site Engineers, Mechanical Engineers, Electricians, Lubrication Engineers, Anode Cast House Operatives and Civil Operatives. This comprehensive resource enables VINCI Facilities to provide 95% of Tata Steel's infrastructure services, maintaining and repairing everything from heavy plant machinery and steel presses to roof and building fabric.

A flexible approach sees the workforce double in size for planned annual shut-downs, enabling major maintenance works to be undertaken.

The presence of a permanent, multi-skilled workforce provides Tata Steel with guaranteed availability of qualified and competent engineers, in turn ensuring that its plant can run as effectively and efficiently as possible.

Health and safety

Due to the nature of the site, ensuring the health, safety and well-being of all personnel is of utmost importance. Therefore, VINCI Facilities delivers a full briefing before any job is undertaken to make sure that everyone carries out their work safely and in line with the Job Method Statements.

Collaboration

To promote collaboration and build productive working relationships, personnel from both VINCI Facilities and Tata Steel operate a 'one team' approach. This sees all staff share the same facilities, attend joint training workshops, and operate within a single management structure.

A culture of continuous improvement

The contract incorporates a formal continuous improvement mechanism, which sees VINCI Facilities empowered to identify, propose and implement initiatives that add value, reduce costs and improving working conditions for all staff.

To drive further improvements, monthly meetings are held to review the results of health and safety audits, training compliance and actual hours delivered versus planned. This provides all parties with insight into the contract's performance, as well as giving staff an opportunity to share best practice across the site and Tata Steel's wider business.

KEY RESULTS



370,000 tonnes of steel manufactured each year.



80% of UK orders turned around in just two weeks.



Productivity-based gain share achieved each year.



>120,000 man hours delivered with zero lost time injuries.

"The beauty of the core contract is that VINCI Facilities aren't just providing labour; they're continually assessing how we can do things better, slicker, quicker and cheaper whilst constantly improving health and safety. That's the biggest challenge we have, as not all savings are monetary."

Adam May, Engineering Development Manager, TATA Steel.

